Brian Murphy 536 30th St. San Francisco CA 94131

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a homeowner in San Francisco working in the technology industry. I work from home and use Sonic as my local ISP. Sonic is based in the CA town where I grew up. The founder was indirectly responsible for getting me first getting me connected to the internet with my dad's IBM AT computer and a telephone modem.

Since then, I've spend 20+ years working with digital technologies, going to school and building a career in internet software thanks to the inspiration Sonic gave me way back when. That's why I was so happy to connect to their Fiber service when my wife and I moved back to San Francisco. Not only is it BY FAR the best internet service I have ever had in terms of speed and reliability, Sonic also has outstanding customer support (they pick up right away, have locally based support centers, and spend as long as they need to help) that was essential for retrofitting my 1927 home to handle gigabit speed.

I use this fiber connection all the time, but especially on days when I work from home. It's an essential tool for my business and based on my initial experience exploring service with national carriers (they read from a script, can't effectively diagnose issues, default to "it's broken, sorry," etc.) I know I'd never have the set up or productivity that I do today without Sonic. Please keep them in the game - they're raising the bar for everyone. Half of my street now uses Sonic fiber on recommendations from neighbors - we're all proud to support a local business that's doing right by its employees and community!

Brian Murphy